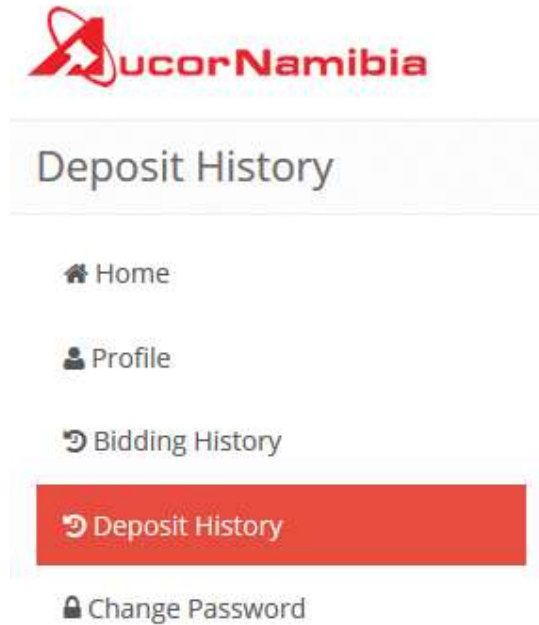


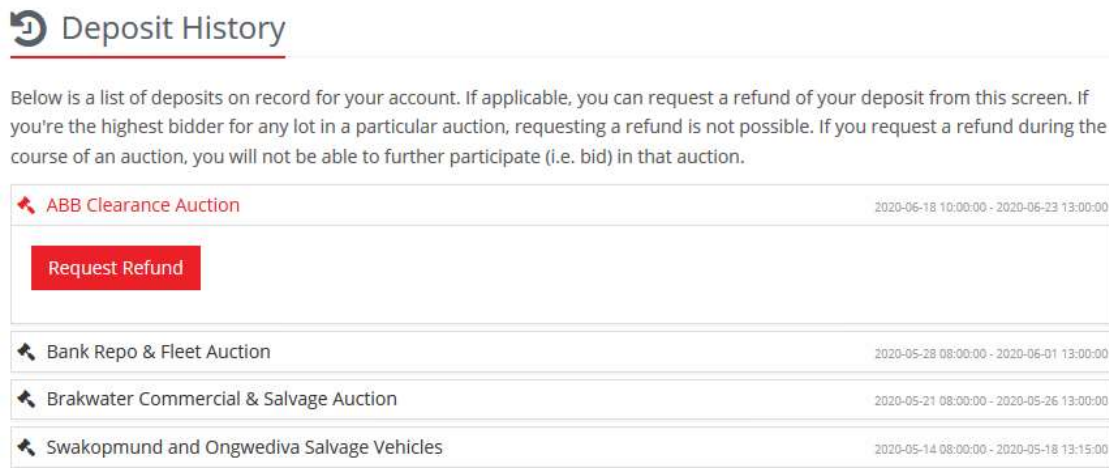
HOW TO REQUEST A REFUND OF A DEPOSIT

To request a refund of your deposit for an online auction please visit aucor.auction and sign in to your account.

Step 1: After signing in go to the deposit history tab

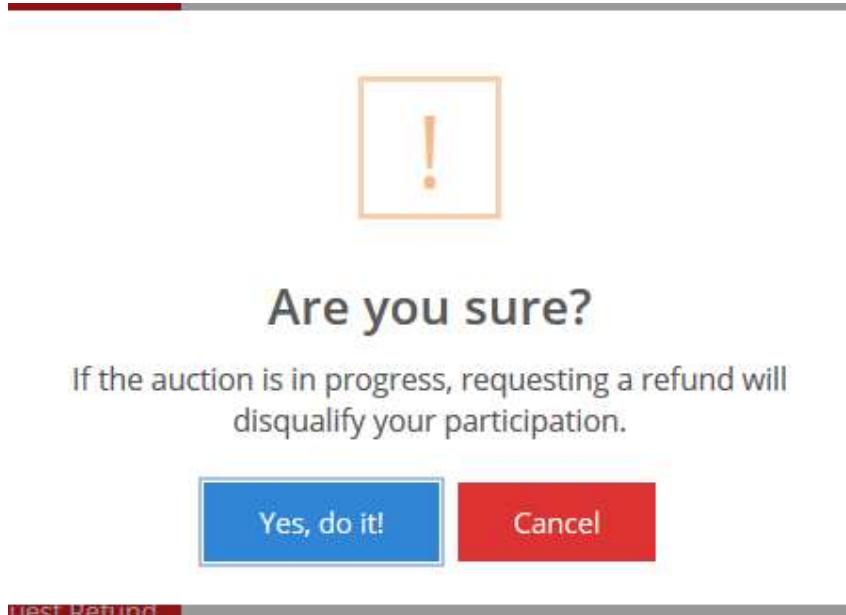


Step 2: Select the auction for which you require a refund:



Step 3: Click on request refund

Step 4: Click on YES, do it. Please only do this if you are sure.



Step 5: we will contact you within 24hours to confirm all the details of the refund.